



Resources available due to COVID-19:

TECHNOLOGY

& Other Utilities



Keep American's Connected Pledge

In response to the COVID-19 pandemic, internet and cellular service providers have signed a pledge to:

1. Not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic;
2. Waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and
3. Open Wi-Fi hotspots to any American who needs them.

This pledge has been signed by [Comcast](#), [Verizon](#), [T-Mobile](#), [Sprint](#), and [AT&T](#).



Additional Resources offered by these providers



- Internet Essentials low-cost plan:
 - 2 free months for new customers that apply by April 30, 2020. Service costs \$9.95 after 2 month period.
- Pausing data plans for 60 days. Customers will receive unlimited data at no extra cost.

- T-Mobile low-cost plans:
 - T-Mobile connect: unlimited talk and text plus 2GB high-speed smartphone data for \$15/month
 - 5GB of data for \$25/month.
 - Metro: for next 2 months, offering \$15 plan.
- Unlimited data to existing customers for next 60 days.



- Lifeline and low-income customers:
 - 2 months of waived payments for internet and voice service for current Lifeline customers.
 - New discount Fios broadband program for new low-income customers beginning April 3. Receive \$20 discount each month toward any Fios Mix & Match plan.
 - 200/200 Mbps for \$19.99/month, router rental charge waived for 2 months, 1 year of Disney + for free.
- 15GB of additional high-speed data for wireless consumers and small businesses from March 25 through April 3 (automatically applied).



Other Utilities



Actions Speak Louder

Will not shut off power due to nonpayment and will reconnect customers whose services were shut off.



Washington Gas™

A WGL Company

Temporarily suspending customer disconnections and waiving late fees